



MODERN AG PRODUCTS, LTD.

WHOLEGOODS WARRANTY Claim Form

Modern Ag Products, LTD.
P.O. Box 790
1655 Louisiana
Beaumont, Tx 77701

Date _____
Dealer Name _____ Phone _____
Address _____ Dealer Acct. No. _____
City, State, Zip _____ Dealer Contact _____

WARRANTY UNIT INFORMATION

Modern Invoice No. _____ Modern Invoice Date _____
Modern Serial# _____
Modern Unit Part# _____
 Parts listed below to be shipped at no charge
 Parts listed below to be credited to dealer (previously shipped)
 Dealer shop bill included
***serial number must be provided to process claim**

Office Use Only
Date Received _____
Received by _____
Return to stock
Scrap
Rework
Restocking fee _____
Freight allowed: Yes No
Authorized by _____
Date _____

COMMENTS

Quantity	Part No.	Description	Net Price	Total

Labor Hours Claimed _____ Labor Rate \$ _____ Total Labor Credit \$ _____
Warranty Parts Freight Amount \$ _____ Total Credit Due \$ _____

Warranty Request

Date implement or part was retained _____ Date of Failure _____ Date of Report _____

DESCRIPTION OF FAILURE:

adffefef _____

Hours of operation: _____

Dealer Signature _____ Date _____

Office Use Only
Disposition of Claim:
 Claim Approved
 Claim shared 50/50 with dealer
 Claim shared in thirds with mfg., dealer and customer
Claim Denied:
 Not Defective
 Out of Warranty
 Dealer Responsibility
 Customer Responsibility
Disposition of parts:
 Scrap in the field
 Scrap at the plant
 Rework

MODERN MANUFACTURING MAXIMUM ALLOWABLE LABOR TIMES

This is Modern Manufacturing's list of maximum allowable labor times as it pertains to any and all approved warranty repairs on our equipment. The list is as follows:

- Single Spindle Cutters**
2 hour maximum total allowable labor time for any approved warranty repairs to any part of the cutter including gearbox repair or replacement.
- Multi Spindle Cutters or Flex Wing Cutters**
4 hour maximum total allowable labor time for any approved warranty repairs to any part of the cutter including gearbox repair or replacement.
- All Other Modern Equipment**
2 hour maximum total allowable labor time for any approved warranty repairs to any part of the equipment.
- No allowances will be made for travel time to and from the customer's location. It is the customer's responsibility to get the equipment in for repair.
- No credit is allowed for oil, grease, lubrication, etc. replacement.
- Any deviations from this policy or special situations must be discussed with Modern prior and written approval must be acquired from an authorized Modern representative.
- Modern agrees to pay your normal posted shop labor rate. You must fax a copy of your posted shop labor rate with the warranty form to 888-404-8910 prior to starting any warranty work. Please send to the attention of Morgan McCable.